



Terms & Conditions

1. **Orders:** Orders for Visual Lighting Technologies (VLT) will be accepted only with a written Purchase Order. This order shall be subject to all sales, excise and other taxes. Customer is responsible for furnishing a resale certificate. Accounting terms should be agreed upon prior to order placement. "Hold for Release" purchase orders will be required to receive submittal packages. "Hold for Release" orders are subject to a 10% cancellation fee once submittals are issued. VLT has a \$100 minimum order policy. RUSH orders will be charged an additional 15% processing fee.
2. **Credit:** All new credit accounts must sign a completed credit application form or furnish VLT with their standard credit references. Please allow three to five business days to establish credit. Unless credit is established, a pre-payment by check or wire transfer should accompany the Purchase Order. All invoices not paid within terms will accrue late fees of 1.5% per month or a portion thereof. It is expressly understood and agreed that all warranties do not become effective and are expressly contingent upon payment of all sums due and payable, including but not limited to, finance charges, transportations costs, attorneys fees, and late fees.
3. **Terms:** Payment terms and credit limit of approved credit customers will be determined by VLT based on business consideration, credit history, years in business, etc. VLT reserves the right to hold any orders if an account has open invoices that extend beyond payment terms or exceed approved credit limit. Standard terms are 50% Deposit and 50% on Delivery of goods. Custom orders always require a 50% deposit. New customers must provide a 50% deposit on their first order.
4. **C.O.D. Orders:** All C.O.D. orders may be paid by company checks if approved by VLT. A \$15.00 C.O.D. fee will be added to the C.O.D. amount.
5. **International Orders:** All international orders must be pre-paid by wire transfer.
6. **Shipping:** Consult factory for current lead-time prior to order placement. All prices are F.O.B. Lake Forest, California. Collect or pre-paid and additional methods of delivery and routing shall be at the seller's discretion. VLT reserves the right to add handling charges to any shipment. VLT does not permit "freight allowed" terms.
7. **Returns:** Refer to the VLT "Limited Warranty". There is a 35% re-stocking fee on any return. Custom products or complete fiber harnesses are NOT returnable.
8. **Loss or Damage:** All products are tested, QC reviewed, and known to be in working order before leaving VLT. All title and risk of loss pass to buyer at seller's dock. Claims for lost or damaged products/shipments shall be made by the buyer with the transportation agent or shipping firm. Buyer must inspect equipment immediately upon receipt and report any damage to the appropriate party within 72 hours of receipt.
9. **Payment of Invoices:** Remit invoices to Visual Lighting Technologies, 9 Rancho Circle, Lake Forest, CA 92630
10. Prices are subject to change without notice.
11. All prices are stated in U.S. dollars.
12. VLT's Limited Warranty is contingent upon and does not become effective until orders are fully paid. The remedy under VLT's Limited Warranty is not available to clients and/or orders where there is an outstanding balance due and/or overdue invoice. A copy of VLT's Limited Warranty will be provided on request.
13. **Online Purchases:** End-user customers must purchase LED product via a normal, industry chain of distribution and are prohibited from purchasing LED products via VLT's online purchasing system. For assistance with purchasing LED equipment, please call or contact your local, independent representative and/or a VLT corporate representative.

Customer Signature: _____